

Southport and Ormskirk Hospital NHS Trust

Last rated
15 Nov' 2016

Maternity and Gynaecology

You said

We listened

We did

- Staff had to leave the obstetric theatre in order to obtain controlled drugs from the drug cupboard on delivery suite.
- The room infrequently used as the second obstetric theatre on the delivery suite was not fit for purpose as it failed to meet the standard within National guidelines (NICE CG74)
- The office space used by community midwives was not fit for purpose there was a lack of suitable confidential storage and no area for confidential conversations.
- Not all emergency equipment checks were being completed in line with Trust policy.
- All midwifery and nursing staff should be up to date with their annual appraisals. At the time of the inspection the compliance rates did not meet the Trust target of 90% as it ranged from 60-73%.
- There were insufficient facilities for partners to stay with patients if they wished. Only 1 reclining chair was in working order and no toilet or bathroom facilities were on the ward.
- Not all patient outcomes were benchmarked against available data nor were actions always being taken to identify the reasons that the service was not meeting local or national benchmarks or taking improvement action.
- Waiting times in the Triage and pregnancy assessment unit were not monitored and arrival time was not recorded within the patient documentation.

- *A drug cupboard has been purchased and located in the obstetric theatre. Stocking, checking and usage is audited to assure it is used appropriately and showing good compliance.*
- *We are actively working to relocate all of our planned theatre activity to the main theatre department. This will increase capacity and exclude the need to use the second obstetric theatre*
- *The community midwives are now working from a central base located on the Ormskirk site which provides privacy for discussions between health professionals and women using our service and opportunity for closer team working.*
- *Emergency equipment checklists are now completed every day and monitored by the Ward Leaders and Matron. Regular audits have shown that checks are being completed in line with Trust policy*
- *We have reviewed the process for completion of staff appraisal and have been above the Trust target of 90% for the last 3 months.*
- *Further reclining chairs have been purchased and separate toilet facilities have been designated for use by partners. In addition visiting hours on the Maternity Unit have been reviewed to accommodate partners staying overnight if they wish to.*
- *We have a maternity dashboard that enables us to measure and monitor how we are performing and we are working with other Maternity Units in the region to develop a maternity specific dashboard which enables us to benchmark best practice.*
- *We have introduced new processes to ensure women are attending our Triage are seen promptly which includes a meet and greet on arrival*