

Southport and Ormskirk Hospital NHS Trust

Last rated
15 Nov' 2016

NW Regional Spinal Injuries Centre

You said

We listened

We did

- All staff have the up to date training they require to be able to safely care and treat patients and that staff appraisals are completed in line with Trust policy.
- The Service needs to improve facilities in relation to the management of infectious patients
- In addition to medical staff, other disciplines should attend mortality and morbidity meetings. Note taking and action plans were poor following these, which meant that opportunities to learn how to improve patient care were possibly being missed.
- The Service should continue to develop care pathways and update standard operating procedures (SOPs). The service should ensure procedures include the date reviews, the next review date and include the staff group aimed at.
- The Centre should consider developing its five year strategy which had not yet been made available following the sustainability review.
- The Service should consider using a dependency/acuity tool relating specifically to the spinal specialty.

- *A managed approach to training and appraisals is used which places each member of staff on an annual system of monitoring to ensure appraisals and training are booked in a timely way to reduce the risk of out of date compliance.*
- *Funding to increase the number of isolation facilities is currently unavailable, therefore the Centre is currently reviewing alternative options, including the use of temporary isolation 'Pods'. Until an alternative solution is sought, the Centre manages all its infectious patients in line with Trust guidance.*
- *All disciplines are now represented at the mortality and morbidity meetings. Minutes and actions are formalised with lessons learnt disseminated amongst the team at appropriate meetings including safety huddles.*

All minutes, actions and learning points are presented at the spinal management and governance meeting with these minutes being reported at the Planned Care Governance committee.
- *All current SOPs, guidelines and care pathways are up to date. The Centre continues to develop care pathways as required.*
- *Until national plans are agreed together with the National Spinal Service review, a full strategy for the Centre cannot be completed. However, in the interim, the Centre has identified its own work plan for improvement in service delivery for the next few years.*
- *The service currently uses the Trust Safer Care Staffing tool and is actively working with the introduction of 'Safe Care' which is an alternative tool being used in most other Spinal Centres and has been agreed at National Level this is a more appropriate tool to use at the current time. The Centre utilises the critical care guidelines for care of the ventilated patient which requires a 1:2 ratio.*